# AMS Case Study 02

### **Client Background**

A Non-profit corporation striving for economic growth in developing countries by financing private sector investment, mobilizing capital in the international financial markets, and providing advisory services to businesses and governments.

The Organization helps companies and financial institutions in emerging markets create jobs, generate tax revenues, improve corporate governance and environmental performance, and contribute to their local communities. The goal is to improve lives, especially for the people who most need the benefits of growth.

### **Project Objectives**

Supporting the client to design, code, test, and analyze software programs and applications. This includes researching, designing, documenting, and modifying software specifications throughout the production lifecycle.

Analyze and amend software errors in a timely and accurate fashion and provide status reports where required.

Support end users in the organization about how to use various types of software programs efficiently and effectively in fulfilling business objectives.

Troubleshooting applications and software for all internal customers, such as operations, development, and other business units.

# **Technologies of the Project**

TOAD 9.5, Oracle9i & 10g, Cognos Series 7 Version 4, Cognos Series 8 Version 2

## **Project Solutions**

The Client needed a total Production support transition and stabilization in a short period. Abacus consistent planning and outstanding leadership successfully lead client with a more insight on the current applications and a progressive transition towards the production stabilization.

#### **Benefits to the Client**

Abacus has provided client with:

Consistent reporting with higher quality of data

Providing Product Profitability data, which helped to assess impact of corporate strategies on financial outcome.

Enabled Monitoring of costs, time of resources and supplies analyzed, prepared data, based on which management can take informed decisions which assures optimal resource usage.

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